

VOLC - GRASS CLASS UPDATE – March 2022
READ & RETAIN FOR FUTURE REFERENCE

The following information describes the VOLC Lawn Care Program for the 2022 season. BrightView (BV) is providing these services again this year. Grass Class may be updated during the year. Services for lots are listed here. Planned Mow day is Wednesday.

Mowing	Weekly (with exceptions for heat, rain)	25x /year(5 additional, as needed)
Edging walkway/sidewalk	Twice Monthly	12 +/- per year
Weeding of Builder Beds	Once a month starting in May	6+/- per year
Treatments - Fertilizer and/or weed control Grub control	6 Treatments Seasonal. 3 rd Treatment in Early Summer includes grub control	6x / year
Spring Cleanup & Mulching	March	1x / year
Prune/Trim Flowering & Evergreen Shrubs & Flowering Trees at proper time	Summer and November	2x / year

Red flags talk to our workers. Red/Orange/Pink flags are all Red at VOLC. Red flags are in a basket on the front porch of the Club House. If the basket needs flags call or text 302-598-4891.

*If you **DO NOT WANT** the **PLANTS/SHRUBS TRIMMED/PRUNED** or **CLEANED/MULCHED** in a given builder bed, place multiple (4+) RED flags in the mulched area throughout each beds on the day of service. In addition. **For these events PERSONAL (HOMEOWNER) BEDS SHALL BE FLAGGED to indicate that these beds are homeowner's responsibility.***

Residents may choose to decline services for given events as follows:

- If you **DO NOT WANT** a **SPECIFIC AREA MOWED** (wet or other reason), place multiple RED flags around this area.
- If you **DO NOT WANT** your **LAWN MOWED** in a given week, place multiple (4+) RED flags along both side boundaries of your property and in your front yard the day of service. Flags should visible from both the front and rear of your property. This shows BrightView workers where your lot side lines are.
- If you **DO NOT WANT** your **LAWN FERTILIZED/TREATED** for a specific application, place multiple (4+) RED flags, visible from front and rear, along both side boundaries of your property and in your front yard on the day of service.

Damage needing repair from BV services should be reported in writing (with pictures) within 24 hours to IPS.

Complaints about specific lawn care for your lot or common areas should be addressed in writing (with pictures) to IPS.

IPS Contact information for damage and complaints is: IPS phone 302-994-3907, ext #2 or info@ipsde.com.

Additional Information:

Prior to any lawn treatment or pruning/trimming, a sign should be posted at the VOLC entrance a day or so before. You may also receive email notification from the grounds team.

For all lawn mowing, residents are reminded that nothing is permitted on the lot grass areas except splash blocks at the bottom of down spouts. This means that **you** remove flexible downspout extensions the day of service☐

The normal mow day of week is Wednesday. Residents are reminded to NOT WATER their lawns the day of the lawn mowing. _____

